

## **Branch Contacts**

### **Office**

**Phone** (06) 353 0815  
**Fax** (06) 350 2049  
**Email** PalmerstonNorth@Toops.co.nz

### **Orders**

**Phone** 0800 1TOOPS 0800 186677  
**Fax** 0800 2TOOPS 0800 286677

**Branch Manager** Kevin Findlay 0274844682

### **Warehouse Operations**

Warehouse Operations Manager Andrew Briggs  
Weekend Duty Manager Philip Emerson  
Customer Service Officer Aimee Gillbanks  
Despatch Supervisor Craig Davis  
Inventory Controller Denis Gnida  
Buyer Richard Morgan  
Michael Pinfold  
Customer Care Supervisor Richard Bell  
Office Supervisor Lyn Pratt  
Senior Cashier Sharla Upfold  
Cashiers Anna De Jagger  
Rochelle Wallace

### **Account Managers**

Palmerston North Hospitality/ Central Plateau	Kerryn O'Brien	029 249 6983
Wanganui	Laura McKenzie	029 756 8631
Palmerston North Central/Dannevirke/Levin /Otaki	Sue Thompson	029 201 2522
Asian Foods Manawatu region	Leo Ann	021 254 8511

### **Telesales**

Phone 0800 1TOOPS 0800 186677  
Fax 0800 2TOOPS 0800 286677

Telesales Supervisor Meryl Swenson  
Telesales Operators Rebecca Satherley  
Debbie Moller  
Dianne Visser  
Asian Specialist Winne Lau

### **Tobacco Van Staff and Sales Merchandisers**

Sales Manager Route Trade Brendan Milne 027 4766 051  
(Wellington Based)

### **Route Trade Account Manager**

CSG Members Oil Channel Heather Tanner 0274 367 798

### **Van Sales Palmerston North**

Bruce Ruby 027 4766 061  
Mike Columb 027 4766 069  
Everette Forsyth 027 4766 060  
John Clapham 027 4801 233  
Alan Cowley 027 4417 901  
Tony Lehmstedt 027 4766 064

## Milk Division

Drivers

Lee Welsh  
Gloria Hanson

027 285 1193  
027 289 1567

**The following information indicates days and areas of delivery. Your Account Manager or Branch manager will assign your business to delivery runs within these routes. All customers deliveries are subject to order values and type of business. The delivery service options shown apply to food service clients only and Service Stations are by separate arrangement.**

### Delivery Schedule for Food Service Clients.

#### Palmerston North

A delivery service is available to this area **5 days a week Monday to Friday**. Orders are to be received by 9.00am for same day delivery.

#### Levin

A delivery service is available to this area **Tuesday to Friday**. Orders are to be received by 4.00pm the previous day.

#### Otaki

A delivery service is available to this area **Wednesday & Friday** only. Orders are to be received by 4.00pm the previous day.

#### Foxton / Shannon

A delivery service is available to these areas on a **Tuesday & Thursday**. Orders are to be received by 4.00pm the previous day.

#### Eketahuna / Pahiatua

A delivery service is available to this area on a **Monday** only. Orders are to be received by 4.00pm the previous day.

#### Dannevirke

A delivery service is available to this area **Monday & Wednesday**. Orders are to be received by 4.00pm the previous day.

#### Marton / Taihape / Hunterville

A delivery service is available to these areas on a **Tuesday & Thursday**. Orders are to be received by 12.00pm the previous day.

#### Apiti / Cheltenham / Ashhurst / Pohangina / Makoura

A delivery service is available to this area on a **Friday** only. Orders are to be received by 4.00pm the Wednesday before

#### Ohakune / Waiouru

A delivery service is available to this area **5 days a week Monday to Friday**. Orders are to be received by 12.00pm the previous day.

#### Raetihi

A delivery service is available to these areas on a **Tuesday & Thursday**. Orders are to be received by 12.00pm the previous day.

#### National Park

A delivery service is available to these areas on a **Monday, Wednesday & Friday**. Orders are to be received by 12.00pm the previous day.

#### Wanganui

A delivery service is available to this area **5 days a week Monday to Friday**. Orders are to be received by 12.00pm the previous day.